

INSTRUCTIONS

IF YOU WOULD LIKE TO RETURN OR EXCHANGE A PRODUCT, PLEASE READ THE FOLLOWING INSTRUCTIONS AND THEN FILL OUT THE FORM BELOW.

- **We accept returns and exchanges on most items within 30 days of your shipment date.*** Please check your original order confirmation to make sure you are within the 30 day window.
- **You are responsible for all return postage.** If you're exchanging an item, we will cover the cost of shipping new items back to you.
- We suggest insuring and tracking your package as **we cannot accept responsibility for packages that do not arrive to us.**
- **Merchandise should be returned in like-new condition**, which means free of cat fur, with tags attached and in original packaging when applicable. **Items that aren't returned in like-new condition and/or not returned in original packaging with tags will be subject to a 20% restocking fee.** Shipping charges are not refunded.
- We do our best to maintain current inventory. If an item is out of stock, we will notify you and have new products within two to three business days.
- Please allow up to 7 business days for us to process your return/exchange. Refunds or exchanges are issued once we receive your returned product.
- Returns and exchanges should be shipped to:

Adventure Cats
981 Ormewood Ave. SE
Atlanta, GA 30316

PRINT AND FILL OUT THE FOLLOWING FORM. IT MUST BE INCLUDED WITH YOUR RETURN/EXCHANGE IN ORDER TO BE PROCESSED.

Form can be filled out using Adobe Acrobat Reader.

Name

Address

City/State/Zip Code

Country

Order Number

Email

Phone Number

Items being returned (include size/color)

New items you would like (include size/color) - **EXCHANGES ONLY**

PLEASE CONTACT STORE@ADVENTURECATS.ORG WITH ANY QUESTIONS. THANK YOU FOR YOUR ORDER!